

### The State of Play for US Faster Payments FPC Network Committee





# US consumers & businesses have a choice of faster payment networks

These networks have different characteristics, which has implications for the variety of use cases faster payments enables.

#### Routing

- Account number & RT
- Card number
- Social alias (phone number, email address)
- Cross-border or domestic

#### **User Experience**

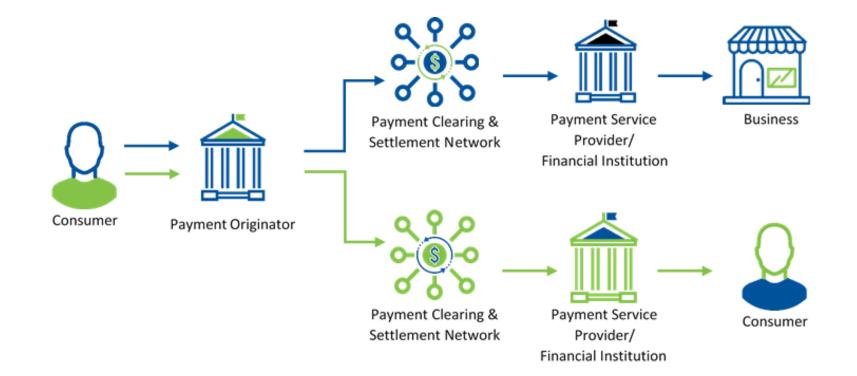
- Network defines user experience and use cases
- Network sets baseline, providers design UX & usecase specific features

#### **Other Services**

- Directories
- Payment request
- Remittance data
- Anti-fraud
- Account validation



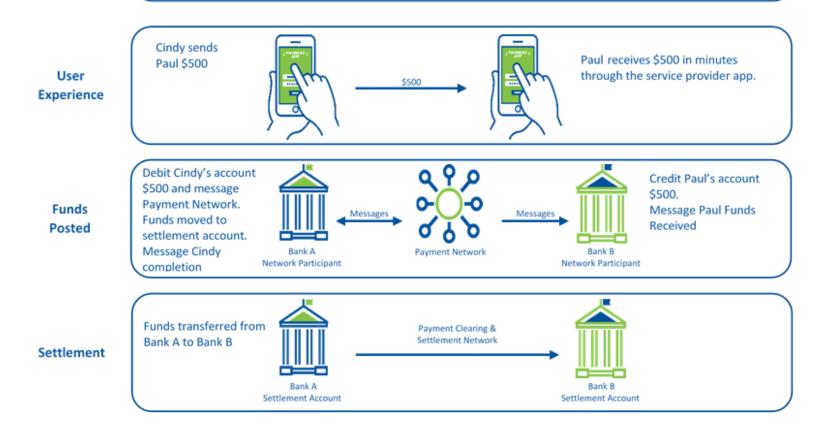
## Payment services often use multiple networks to meet customer needs





# Overlay services expand the functionality of payment networks

User Enrollment Experience Cindy enrolls in the overlay service. She agrees to the terms of service. Cindy agrees to the specific Payment Service Provider terms and conditions. Examples of the terms of service include the expected user experience, speed of payments, the costs, the liability and/or charge back rights, availability of funds, and the dispute process.





# Faster payments have played a role in responding to the Covid crisis

- Delivery drivers paid on demand
- "Touchless" tips to employees handling curbside pickup
- Paying neighbors for consolidated grocery store trips & errands
- Transfers to friends & family who have lost jobs
- Cashless payments to individuals providing home services
- Private landlords collecting rent without visiting tenants
- Cross-border remittances to family locked down in other countries
- Expedited merchant settlement to improve cash flow
- Transfers to move CARES Act EIP payments between accounts
- Instant insurance claim payments
- Expedited payroll
- Payroll Protection Plan loan disbursements
- Payments to expedite shipments to suppliers, trucking firms, drivers
- Mortgage closings without exchanging checks

